

RELEVANT EXPERIENCE

Oct. 2018 to
Present

Research Engagement Manager, Research Services Horizon Health Network, Saint John NB

- In 2020, launched an annual report on research to share #ResearchAtHorizon; duties include composing all copy, calculating KPIs, and collaborating with internal communications department to produce and promote video and social media content.
- Introduced, and now track, quality indicators for all research studies submitted to Horizon.
- With our director, structured Human Research Protection Program (HRPP) and its supporting procedures; program has since achieved (2020) and maintained national accreditation.
- Redesigned monthly newsletter to incorporate storytelling and new educational content for our internal and external stakeholders, and to produce indicators to evaluate our engagement (average open rate of 36.8%; click rate of 4.5%).
- Program our research education series for physician researchers and their staff to cover knowledge translation, patient engagement, research methodology and statistical analysis.
- Build strategies for research teams to conduct meaningful patient engagement.

Sept. 2014 to
Oct. 2018

Clinical Research Manager, Maritime SPOR SUPPORT Unit Horizon Health Network, Saint John NB

- Under CIHR's Strategy for Patient-Oriented Research (SPOR), directed team in their consultation and support of physician researchers and external stakeholders, in over 70 quantitative and qualitative research studies, and clinical program evaluations.
- Coordinated successful application and reporting of key performance indicators for TFRI Translational Research Funding (M4 Study; \$5M) and CIHR SPOR Innovative Clinical Trials Grant (\$1M) for primary investigator.

Dec. 2008 to
Aug. 2014

Senior Policy Analyst, Planning and Policy Department WorkSafeNB, Saint John NB

- Coordinated research and stakeholder engagement for Board's annual strategic planning and risk assessment, including design and implementation of internal consultations for entire staff.
- Oversaw external research consultants responsible for province-wide client satisfaction surveys, and advised management on appropriate analyses.

EDUCATION

October 2010

Doctor of Philosophy, Experimental and Applied Psychology University of New Brunswick, Saint John NB

May 2003

Bachelor of Arts, Psychology (Honours) and French University of New Brunswick, Saint John NB